

Microsoft Solutions: Windows[®] 7

Desktop Deployment Planning Services (DDPS)

It is challenging and costly today to maintain a secure and well-managed infrastructure in the face of malicious attacks with outdated software. At the same time, business is driving contemporary requirements for communications, collaboration and information usage. These challenges and requirements demand the capabilities of a Modern Office and an up-to-date infrastructure.

The Benefits of DDPS:

- Work with certified consultants to deliver a comprehensive deployment plan
- Lower cost infrastructure
- Improved IT security
- Increased operational agility
- Infrastructure ready for new software (Windows 7, Office 2007 or 2010)
- More value from your software investments



Overview

The single largest cost your company faces in managing hundreds of desktops is the human resources it requires to deploy, support, manage, and maintain an efficient infrastructure with a modern desktop environment. Computer configurations require that your IT professionals have the skills, knowledge, and confidence to remain agile when working with mobile devices, desktop computers, or laptops. Manual administration takes time, money, and staff, so minimizing the challenge is always a top priority. A successful deployment can lead to higher usage and productivity. It can also result in a lower cost infrastructure and improved return on your software investment.

What are Desktop Deployment Planning Services?

Microsoft Desktop Deployment Planning Services (DDPS) is a software assurance benefit which is a pre-defined paid service offering delivered by certified partners to plan an effective desktop deployment.

DDPS allows organisations to explore planning for deployment without the cost and risk of acquiring the necessary skills, engaging in unnecessary transformation, and in making big mistakes.

To ensure predictability and quality, DDPS is delivered in consistent 1, 3, 5, 10 and 15-day engagements. These planning sessions all include pre-flight questionnaire, guidance on the Microsoft Deployment Toolkit Solution Accelerator (MDT), presentation, demos, technical drill-downs, and a post-engagement summary.

Whether you are planning to roll out Windows 7, Vista or XP, Office 2010 or earlier versions and other non Microsoft applications, this service introduces the most advanced techniques, processes, and tools for your company, based on your unique needs, helping you achieve the most cost-effective desktop environment including the following:

- Microsoft Deployment Toolkit Solution Accelerator
- Application Compatibility Toolkit
- MDOP (Microsoft Desktop Optimization Pack including Application Virtualisation)
- User state Migration Tool (USMT)
- Multi Language Support for Vista and Office
- Windows Vista Automated Installation Kit (AIK)
- Lite-Touch or Zero-Touch Installation Environment

Highlights of the service:

- Microsoft will pay BT Engage IT to deliver your deployment planning services as the services are offered as a part of a Microsoft Software Assurance or Enterprise Agreement
- DDPS helps remove the risk and cost of planning for desktop deployment

How does the DDPS benefit you?

High quality, professional, personalised service: As a pre-qualified DDPS partner, BT Engage IT provides the knowledge and expertise needed to successfully deploy a secure and well managed desktop based on your unique needs and environment.

This innovative Software Assurance benefit also helps you achieve the following:

- Reduces costs associated with maintaining PCs
- Improves your ability to respond to security challenges
- Limits complexities with desktop operating systems
- Keeps your network up to date with current desktop applications
- Sets the foundation for higher information worker productivity
- Uniformity across all configurations resulting in less Help Desk or IT Support

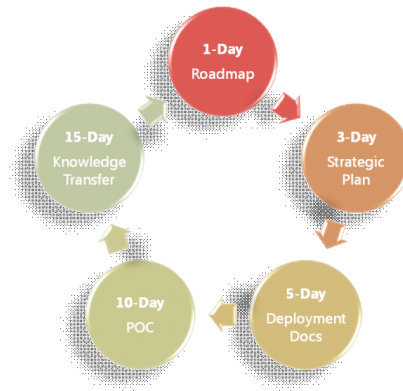
Receive a customized roadmap to deployment: The deployment plan provides a comprehensive assessment of your infrastructure, and recommends a business plan, timelines, and resources for successful technology integration. A Proof of Concept (POC) offering is available for longer DDPS engagements.

Delivery Strategy

Special tool kits are used to provide an engagement that can include:

- Strategy Briefing
- Architectural Design Session (ADS)
- Deployment Planning
- POC Deployment*

*Available Only on extended engagements of 10 -15 days



Next Steps

Activate your Microsoft Desktop Deployment Planning Services benefit:

- Ensure that you have administrative rights to activate Packaged Services, or contact your notices contact or Software Assurance benefits administrator.
- Activate your DDPS vouchers here: <http://www.microsoft.com/licensing/programs/sa/activate.msp>
- Assign the DDPS voucher to a project manager within your organization.
- The project manager will receive an e-mail message that provides information about the benefit. Email the voucher number to BT Engage IT at Microsoft@btengage.com to start the step-by-step process.
- BT Engage IT will contact you to arrange dates for the engagement

For more information or assistance with activation

Contact your account manager or visit www.btengageit.com/ddps email microsoft@btengageit.com or call 01246 574106

About BT Engage IT

BT Engage IT provides businesses with access to one of the most comprehensive IT services portfolios in the market. Additionally, as part of the BT Group, we are able to offer a truly integrated suite of IT services to assist in the advice, design, deployment and support of IT requirements to meet clients' business needs.

More Information

For more information about consulting services and support available from BT Engage IT visit www.btengageit.com or email marketing_campaign@btengageit.com or call 0870 990 7027

BT Engage IT Regional Offices

No.1 Avenue One
Letchworth Business Park
Letchworth Garden City
Hertfordshire SG6 2HB
Tel: 01462 708090
Contact.us@btengageit.com

3 Midland Way
Barlborough Links
Barlborough
Chesterfield S43 4XA
Tel: 01246 574000

London Office
Tel: 0208 5281040
Londonsales@btengageit.com

Scottish Office
Tel: 01698 505600
Scotlandsales@btengageit.com

Birmingham Office
Tel: 0870 3514870
Birminghamsales@btengageit.com

Reading Office
Tel: 0118 9497658
Readingsales@btengageit.com

www.btengageit.com

Offices Worldwide

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